

## QGIS Application - Bug report #8187

### Fail to install plugins online if Windows' user name is Japanese (2-byte code)

2013-06-28 12:09 AM - Hiroyuki Kobayashi

<b>Status:</b> Closed	
<b>Priority:</b> Normal	
<b>Assignee:</b>	
<b>Category:</b> Python plugins	
<b>Affected QGIS version:</b> master	<b>Regression?:</b> No
<b>Operating System:</b> Windows	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b> No	<b>Resolution:</b> worksforme
<b>Crashes QGIS or corrupts data:</b> No	<b>Copied to github as #:</b> 17005
<b>Description</b>	
<p>When I try to install plugins online (via internet) , I get error message and can't install them at all with my Windows PC which has a Japanese user name (2byte character).</p> <p>I experienced this issue with version 1.7.4 and 1.8.</p> <p>I have not tried with v2.0, because I have already changed my user name from 2byte-Japanese to 1byte letters, but I think it does not work well with the newest version.</p>	
<b>Related issues:</b>	
Related to QGIS Application - Bug report # 8186: Fail to make spatial index ...	<b>Closed</b> <b>2013-06-27</b>

#### History

##### #1 - 2013-06-28 12:43 AM - Minoru Akagi

Could you confirm this issue in master, please?

##### #2 - 2013-06-28 12:46 AM - Jürgen Fischer

- Subject changed from Fail to install pluquins online if Windows' user name is Japanese (2-byte code) to Fail to install plugins online if Windows' user name is Japanese (2-byte code)

##### #3 - 2013-06-28 12:54 AM - Hiroyuki Kobayashi

please tell me how to confirm my report.

##### #4 - 2013-06-28 02:54 AM - Minoru Akagi

Install qgis-dev with OSGeo4W Installer, and then run qgis-dev.bat under a user account with Japanese name. You can add a new user account on control panel.

##### #5 - 2013-06-28 04:45 AM - Giovanni Manghi

- Status changed from Open to Feedback

Hiroyuki Kobayashi wrote:

| please tell me how to confirm my report.

with usernames with characters like ã ê ó ò etc it used to not work on qgis 1.8 but now seems fine on master.

**#6 - 2014-10-08 09:47 AM - Giovanni Manghi**

- *Resolution set to worksforme*

- *Status changed from Feedback to Closed*

closing for lack of feedback, please reopen if necessary.