# QGIS Application - Bug report #6746

# Plugin installation fails when username contains accents

2012-11-21 10:58 AM - Marc-André Goderre

Status: Closed Priority: Normal

Assignee:

Category: Python plugins

Affected QGIS version:master

Operating System: Windows

Pull Request or Patch shapplied:

Crashes QGIS or corruphs data:

Regression?: No

Resolution: duplicate

Copied to github as #: 15906

#### Description

Following the installation of QGIS, I wanted to install additional extansion. The extension is installed correctly, but an error message appeared when integrating them into Quantum. The message said "No module named openlayers\_plugin" even though the files was in the user folder .qgis and the status of the extension became red with "invalid extension".

Solution: The name of the user session was "André".

I add a new user with a session name without an accent. Once logged into the new user's session, I redid the installation and the extensions are installed properly without any problem.

## Related issues:

Related to QGIS Application - Bug report # 7488: Reading plugins from path wi... Closed 2013-04-02

Duplicates QGIS Application - Bug report # 2512: General plugin failure if "u... Closed

Duplicates QGIS Application - Bug report # 4303: Plugin installer: error if h... Closed 2011-09-23

#### History

## #1 - 2012-11-23 08:20 AM - Jürgen Fischer

- Subject changed from Installation d'extension lorsque le nom de la session utilisateur contient des accent to Plugin installation fails when username contains accents

### #2 - 2012-11-23 08:21 AM - Giovanni Manghi

- OS version deleted (7, 64 bits)
- Status changed from Open to Feedback

This is a known issue and a ticket about it should already exist. Plese try find it and eventually close this as duplicate.

## #3 - 2012-11-23 09:03 AM - Marc-André Goderre

- Status changed from Feedback to Closed

Already a ticket about this #4303.

### #4 - 2013-04-02 07:48 AM - Jürgen Fischer

- Resolution set to duplicate

2025-04-27 1/1