QGIS Application - Bug report #22117 crashes at start

2019-05-21 06:14 PM - stefano loddo

OpenRegStream:

Status: Feedback **Priority:** High Assignee: Category: Unknown Affected QGIS version:3.4.8 Regression?: No **Operating System:** win 8.1 Easy fix?: No Pull Request or Patch shipplied: Resolution: Crashes QGIS or corruptesdata: Copied to github as #: 29930 Description as soon as I launch QGIS 3.4 Madeira, it crashes at startup, every single time. I tried uninstall it and manually delete remaining keys containing QGis in it This is the log fiel: Crash ID: 61546722bd614632fe6392e62f31b92e76e4daf9 Stack Trace RtlFreeHeap: free: DIIUnregisterServer: DIIUnregisterServer: CoGetTreatAsClass: ColnitializeEx: CoGetTreatAsClass: CoGetTreatAsClass: CoGetTreatAsClass: CoGetTreatAsClass: CoGetTreatAsClass: CoGetTreatAsClass: ColnitializeEx: ColnitializeEx: ColnitializeEx: CoTaskMemRealloc: CoTaskMemRealloc: SHBindToParent: Ordinal866: AssocCreateForClasses: SHC reate Query Cancel Auto Play Moniker:SHCreateQueryCancelAutoPlayMoniker: SHCreateQueryCancelAutoPlayMoniker: SHCreateQueryCancelAutoPlayMoniker: SHCreateQueryCancelAutoPlayMoniker: Ordinal893: Ordinal211: SHILCreateFromPath: Ordinal904:

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OpenRegStream:

ILFree:

DIICanUnloadNow:
RtIGetNtProductType:
RtIFreeUnicodeString:
BaseThreadInitThunk:
RtIUserThreadStart:

QGIS Info

QGIS Version: 3.4.8-Madeira
QGIS code revision: 04ee8e0761
Compiled against Qt: 5.11.2
Running against Qt: 5.11.2
Compiled against GDAL: 2.4.1
Running against GDAL: 2.4.1

System Info

CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 6.3.9600

QGis is stand-alone installed and Windows 8.1 is on my PC

Thank you

History

#1 - 2019-05-23 11:07 AM - Giovanni Manghi

- Status changed from Open to Feedback

Try removing the QGIS (configuratios, plugins, etc) folder from within your Windows user folder.

#2 - 2019-05-23 12:22 PM - stefano loddo

- Status changed from Feedback to Open
- Assignee set to Giovanni Manghi

I deleted the QGIS folder in position C:User\username\AppData\Roaming, I asked to start importing QGIS 2.0 settings, instead of making a "clean start". It worked again for a while, but soon after it crashed again.

#3 - 2019-05-23 12:29 PM - Giovanni Manghi

stefano loddo wrote:

I asked to start importing QGIS 2.0 settings, instead of making a "clean start".

there you go, do NOT import $\ensuremath{\mathsf{qgis}}\xspace 2$ settings and try $\ensuremath{\mathsf{again}}\xspace.$

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#4 - 2019-05-23 12:29 PM - Giovanni Manghi - Assignee deleted (Giovanni Manghi) #5 - 2019-05-23 12:36 PM - stefano loddo unfortunately I haven't solved, I always get the same result. QGIS crashes #6 - 2019-05-23 12:38 PM - Giovanni Manghi stefano loddo wrote: unfortunately I haven't solved, I always get the same result. QGIS crashes you are likely hitting a local issue. Have you tried on another machine? #7 - 2019-05-23 12:42 PM - stefano loddo - Assignee set to Giovanni Manghi I have not another machine. On my collegue's PC Qgis works regularly #8 - 2019-05-23 04:44 PM - Giovanni Manghi - Assignee deleted (Giovanni Manghi) - Subject changed from crashes at start, all the time to crashes at start - Status changed from Open to Feedback

stefano loddo wrote:

I have not another machine. On my collegue's PC Qgis works regularly

so, a local issue... and that may be very hard to replicate/troubleshoot from this side. Try to understand if there are any differences with your colleague machine.

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