QGIS Application - Bug report #21573
QGIS Crashes when saving a project

2019-03-13 09:11 AM - Sean Attridge

Status:	Closed		
Priority:	High		
Assignee:			
Category:	Project Loading/Saving		
Affected QGIS version:	3.6.0	**Regression?:**	No
Operating System:	Windows	**Easy fix?:**	No
Pull Request or Patch supplied:	No	**Resolution:**	invalid
Crashes QGIS or corrupts data:	Yes	**Copied to github as #:**	29389

Description

QGIS crashes when I try to save any project, I am currently using 3.60 but had the same problem when using earlier versions. I have also uninstalled all additional plug-ins but have the same problem.

Crash ID: 567b1a0ed997a838a93db0dc01c7eb16f024c750

Stack Trace

RtlFreeHeap :
free :
DllUnregisterServer :
DllUnregisterServer :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoGetTreatAsClass :
CoCreateInstance :
CoCreateInstance :
CoCreateInstance :
SHCreateItemInKnownFolder :
Ordinal61 :
Ordinal61 :
Ordinal61 :
Ordinal61 :
Ordinal61 :
SHELL32_IconOverlayManagerInit :
SHELL32_IconOverlayManagerInit :
SHELL32_IconOverlayManagerInit :
NeverProvidedByJunction :
NeverProvidedByJunction :
NeverProvidedByJunction :
DllCanUnloadNow :
SHCreateItemWithParent :
SHCreateItemWithParent :

SHCreateItemWithParent :
GetScaleFactorForMonitor :
A_SHAUpdate :
RtlReleaseSRWLockExclusive :
BaseThreadInitThunk :
RtlUserThreadStart :

QGIS Info
QGIS Version: 3.6.0-Noosa
QGIS code revision: 58734527ab
Compiled against Qt: 5.11.2
Running against Qt: 5.11.2
Compiled against GDAL: 2.4.0
Running against GDAL: 2.4.0

System Info
CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 10.0.17134

History

#1 - 2019-03-13 10:00 AM - Giovanni Manghi

- Priority changed from Normal to High

- Crashes QGIS or corrupts data changed from No to Yes

- Status changed from Open to Feedback

Please try with a new/clean (QGIS) profile.

#2 - 2019-03-25 01:29 PM - Sean Attridge

- Status changed from Feedback to Open

- Assignee set to Alexandre Neto

I have downloaded both 3.6 and 3.4 with clean profiles but I continue to experience the same problem when I try to save any projects

#3 - 2019-03-25 01:37 PM - Giovanni Manghi

- Status changed from Open to Feedback

- Assignee deleted (Alexandre Neto)

Sean Attridge wrote:

> *I have downloaded both 3.6 and 3.4 with clean profiles but I continue to experience the same problem when I try to save any projects*

just downloading and installing new version is not guarantee of using a new profile, did you do

settings > user profiles > new profile

and did not installed any 3rd party plugin before trying again?

#4 - 2019-03-25 01:48 PM - Sean Attridge

I have followed those steps and created a new profile and do not have any 3rd party plugins installed, am experiencing the same problem though

#5 - 2019-03-25 02:12 PM - Sean Attridge

Have solved the problem by using ShellEXVeiwer and disabling none Microsoft shells which has fixed the problem

#6 - 2019-03-26 03:46 PM - Giovanni Manghi

- *Resolution set to invalid*

- *Status changed from Feedback to Closed*