

QGIS Application - Bug report #21547

QGIS crashed when use file browser

2019-03-10 08:49 PM - Emilio Abad

Status:	Feedback	
Priority:	Normal	
Assignee:		
Category:	Browser	
Affected QGIS version:	3.4.5	Regression?: No
Operating System:	Windows 10	Easy fix?: No
Pull Request or Patch supplied:		Resolution:
Crashes QGIS or corrupts data:		Copied to github as #: 29363

Description

User Feedback

QGIS crashed when use file browser. No pluggins charged.

Report Details

Crash ID: 0478ce1956a3f8a7c10e47977c1089a39309c46f

Stack Trace

RtlFreeHeap :  
free :  
DllUnregisterServer :  
DllUnregisterServer :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoGetTreatAsClass :  
CoCreateInstance :  
CoCreateInstance :  
CoCreateInstance :  
SHCreateItemInKnownFolder :  
Ordinal61 :  
Ordinal61 :  
Ordinal61 :  
Ordinal61 :  
Ordinal61 :  
SHELL32\_IconOverlayManagerInit :  
SHELL32\_IconOverlayManagerInit :  
NeverProvidedByJunction :  
StateRepoVerbsCache\_GetContextMenuVerbs :  
StateRepoVerbsCache\_GetContextMenuVerbs :  
Ordinal2007 :  
SHCreateItemWithParent :  
SHCreateItemWithParent :  
SHCreateItemWithParent :  
GetScaleFactorForMonitor :  
A\_SHAUpdate :  
RtlReleaseSRWLockExclusive :  
BaseThreadInitThunk :  
RtlUserThreadStart :

## QGIS Info

QGIS Version: 3.4.5-Madeira

QGIS code revision: commit:89ee6f6e23

Compiled against Qt: 5.11.2

Running against Qt: 5.11.2

Compiled against GDAL: 2.4.0

Running against GDAL: 2.4.0

## System Info

CPU Type: x86\_64

Kernel Type: winnt

Kernel Version: 10.0.17134

## History

### #1 - 2019-03-11 11:44 AM - Giovanni Manghi

- Status changed from Open to Feedback

Can you add more details? what are the steps needed to replicate the problem?

### #2 - 2019-03-11 02:27 PM - Emilio Abad

Giovanni Manghi wrote:

| Can you add more details? what are the steps needed to replicate the problem?

Hi Giovanni,

It is a strange situation.

I just open QGIS and open the file browser (layer administrator). When searching for a layer to load, the program closes. I have tried to install and uninstall the versions and go with the 3. \* I haven't the same problem with 2.18 in the same computer.

I have tried on another computer, also with W10 and I do not have that problem, I can to load shapefiles, geopackages ....

Thanks, Emilio

### #3 - 2019-03-11 02:29 PM - Giovanni Manghi

Emilio Abad wrote:

Giovanni Manghi wrote:

| Can you add more details? what are the steps needed to replicate the problem?

Hi Giovanni,

It is a strange situation.

I just open QGIS and open the file browser (layer administrator). When searching for a layer to load, the program closes. I have tried to install and

*uninstall the versions and go with the 3. \* I haven't the same problem with 2.18 in the same computer.*

*I have tried on another computer, also with W10 and I do not have that problem, I can to load shapefiles, geopackages ....*

*Thanks, Emilio*

have you tried with a new/clean profile (no 3rd party plugins installed)?

Does it happens only for folders with specific datasources? or any folder?