QGIS Application - Bug report #21128
Running QGIS3 first time after fresh install resulting in path error(s)

2019-01-30 10:52 AM - Rene Wubs

Status:	Closed			
Priority:	Normal			
Assignee:				
Category:	Build/Install			
Affected QGIS version:	3.4.4	**Regression?:**	No	
Operating System:	Windows 10 64	**Easy fix?:**	No	
Pull Request or Patch supplied:		**Resolution:**	not reproducable	
Crashes QGIS or corrupts data:		**Copied to github as #:**	28946	

Description

AFter a fresh install, running QGIS 3.4 for the first time gives an error and the program will not start.

The first message show a box:

    qgis-bin.exe - Toegangspunt niet gevonden

    Kan toegangspunt van procedure
    ??0QColor@@QEAA@SSQEAV0@@Z niet vinden in
    DLL-bestand C:\PROGRA~1\QGIS3~1,4\apps\qt5\bin\qwt6.dll

Followed by 5 consecutive boxes with similar errors.

I had this problem also with version 3.2x. Didn't find a solution and reverted back to version 2.

History

#1 - 2019-01-30 11:18 AM - Giovanni Manghi

- Subject changed from Running QGis 3.44 first time after fresh install resulting in path error(s) to Running QGIS3 first time after fresh install resulting in path error(s)

- Status changed from Open to Feedback

Likely to be a local issue. Have you tried doing a cleanup of the registry entries for QGIS?

#2 - 2019-01-30 11:51 AM - Jürgen Fischer

Rene Wubs wrote:

> *Kan toegangspunt van procedure*
> *??0QColor@QEAA@SSQEAV0@Z niet vinden in*
> *DLL-bestand C:\PROGRA~1\QGIS3~1,4\apps\qt5\bin\qwt6.dll*

Follow the procedure in #19061-16 to diagnose - you probably have DLLs in system32, which shouldn't be there.

#3 - 2019-01-30 11:53 AM - Jürgen Fischer

- Description updated

#4 - 2019-01-30 12:26 PM - Rene Wubs

Thanks Giovanni and Juergen,

I will follow the suggested procedure and I will clean up the registry.

That will happen probably next week. I will report back.

#5 - 2019-02-18 12:53 AM - Rene Wubs

Hi there,

I have tried to clean up my registry, and removed all keys related to QGIS. But it didn't make a difference. Version 3 didn't want to be installed. I took a look at the system32 folder, and i quickly decided that it was a road I didn't want to go. Too much work for a non-specialist. So I installed version 3 at my pc at home. No fuss... I cannot afford to put more effort in this matter.

The reason I wanted to upgrade was because of a DXF export that seamed to lose information during the export. For this, I may add a bug report later...

Cheers!

Rene

#6 - 2019-02-18 02:19 PM - Giovanni Manghi

- Resolution set to not reproducable

- Status changed from Feedback to Closed