

QGIS Application - Bug report #20294

QGIS crashes when exporting a layout to pdf (and fails to export to jpg)

2018-10-31 10:41 AM - Glen Mabunda

Status:	Closed	
Priority:	High	
Assignee:		
Category:	Map Composer/Printing	
Affected QGIS version:	3.4.0	Regression?: Yes
Operating System:		Easy fix?: No
Pull Request or Patch supplied:	No	Resolution: no timely feedback
Crashes QGIS or corrupts data:	Yes	Copied to github as #: 28115
Description		
QGIS fails to export the maps to jpeg and crushes when trying to export to pdf.		

History

#1 - 2018-10-31 10:44 AM - Glen Mabunda

Crash ID: cba598d8b3093e61fac58c54521f5c2b26bbbf67

Stack Trace

QgsLayoutExporter::updatePrinterPageSize :
QgsLayoutExporter::exportToPdf :
QgsActionLocatorFilter::priority :
QMetaObject::activate :
QAction::activate :
QAbstractButton::click :
QAbstractButton::mousePressEvent :
QToolButton::mousePressEvent :
QWidget::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
QEventDispatcherWin32::processEvents :
DispatchMessageW :
DispatchMessageW :
QEventDispatcherWin32::processEvents :
qt_plugin_query_metadata :
QEventLoop::exec :
QCoreApplication::exec :

main :
BaseThreadInitThunk :
RtlUserThreadStart :

QGIS Info

QGIS Version: 3.4.0-Madeira
QGIS code revision: 4a4b62ed19
Compiled against Qt: 5.11.2
Running against Qt: 5.11.2
Compiled against GDAL: 2.3.2
Running against GDAL: 2.3.2

System Info

CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 10.0.10586

#2 - 2018-10-31 11:38 AM - Giovanni Manghi

- Resolution deleted (wontfix)
- Assignee deleted (Glen Mabunda)
- Status changed from Open to Feedback
- Subject changed from Failing export to QGIS crashes when exporting a layout to pdf (and fails to export to jpg)

Does it happens always regardless of the project/data/layout?
Can you try using a new/clean profile? Thanks.

#3 - 2018-11-29 12:32 PM - Mike Beck

crashes for me as well. and in all projects. maybe an extra bug report helps?
h2. User Feedback

As always QGIS 64bit crashes when i wish to export PDF. exporting to images works

Report Details

Crash ID: 62dc56422a5beac7ff47e8215baf1db6be5afc48

Stack Trace

```
dma_SetValue :  
GetUpgradedPrinterData :  
DrvConvertDevMode :  
DrvDocumentPropertySheets :  
DocumentPropertySheets :  
Ordinal361 :  
DocumentPropertiesW :  
qt_plugin_query_metadata :  
qt_plugin_query_metadata :  
QPrintDevice::defaultPageSize :  
QWin32PrintEngine::QWin32PrintEngine :  
qt_plugin_query_metadata :  
QPrinterPrivate::initEngines :  
QPrinter::QPrinter :  
QgsLayoutExporter::exportToPdf :  
QgsAllLayersFeaturesLocatorFilter::priority :  
QMetaObject::activate :  
QAction::activate :
```

QMenu::actionGeometry :
QMenu::actionGeometry :
QMenu::mouseReleaseEvent :
QWidget::event :
QMenu::event :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QApplicationPrivate::sendMouseEvent :
QSizePolicy::QSizePolicy :
QSizePolicy::QSizePolicy :
QApplicationPrivate::notify_helper :
QApplication::notify :
QgsApplication::notify :
QCoreApplication::notifyInternal2 :
QGuiApplicationPrivate::processMouseEvent :
QWindowSystemInterface::sendWindowSystemEvents :
QEventDispatcherWin32::processEvents :
CallWindowProcW :
DispatchMessageW :
QEventDispatcherWin32::processEvents :
qt_plugin_query_metadata :
QEventLoop::exec :
QCoreApplication::exec :
main :
BaseThreadInitThunk :
RtlUserThreadStart :

QGIS Info

QGIS Version: 3.4.1-Madeira
QGIS code revision: commit:383851c597
Compiled against Qt: 5.11.2
Running against Qt: 5.11.2
Compiled against GDAL: 2.3.2
Running against GDAL: 2.3.2

System Info

CPU Type: x86_64
Kernel Type: winnt
Kernel Version: 10.0.17134

#4 - 2018-11-29 01:08 PM - Giovanni Manghi

Mike Beck wrote:

| *crashes for me as well. and in all projects. maybe an extra bug report helps?*

Can you try using a new/clean profile? Thanks.

#5 - 2019-02-24 12:43 PM - Giovanni Manghi

- Status changed from Feedback to Closed
- Resolution set to no timely feedback

Files

QGIS CRASH.jpg	288 KB	2018-10-31	Glen Mabunda
----------------	--------	------------	--------------