# QGIS Application - Bug report #18897 can't see layers on canvas loaded from XYZ Tiles in QGIS 3 on Mac

2018-05-02 11:36 PM - Russell Fulton

Status: Closed Priority: Normal

Assignee:

Category: Web Services clients/XYZ

Affected QGIS version:3.1(master)

Operating System:

Pull Request or Patch shapplied:

Crashes QGIS or corrupts data:

Regression?:

No

Resolution:

invalid

Copied to github as #: 26729

#### Description

I am trying to load background map from OSM and having problems. The data source browser->XYZ Tile comes 'pre loaded' with a link for standard OSM and this works fine.

When I try to add a new source (right click -> new connection...) and fill out the dialogue with the Tile url from OSM the item appears in the menu but when I click on it I get a legend entry but no layer is displayed.

I have looked through the message but could not find anything relevant.

I posted a question to stackGIS <a href="https://gis.stackexchange.com/questions/281365/trouble-using-xyz-tiles-in-qgis-3-on-mac">https://gis.stackexchange.com/questions/281365/trouble-using-xyz-tiles-in-qgis-3-on-mac</a> and got one suggestion to try changing the CRS of the canvas to match that of the background layer but that had no effect.

I have also tried Thunderforest links with api key but got the same result.

### History

## #1 - 2019-03-01 11:07 AM - Johannes Kroeger

- Resolution set to invalid
- Status changed from Open to Closed

This was a user error and sadly the submitter was not caring enough to mark it as solved here or at their GIS.SE question: <a href="https://gis.stackexchange.com/questions/281365/trouble-using-xyz-tiles-in-qgis-3-on-mac">https://gis.stackexchange.com/questions/281365/trouble-using-xyz-tiles-in-qgis-3-on-mac</a>

#### #2 - 2019-03-01 07:18 PM - Russell Fulton

Humble apologies.

2025-12-15 1/1