

## QGIS Application - Bug report #18398

### QGIS3 Print settings error

2018-03-09 05:33 PM - Noel Ballantyne

<b>Status:</b>	Closed	
<b>Priority:</b>	High	
<b>Assignee:</b>		
<b>Category:</b>	Map Composer/Printing	
<b>Affected QGIS version:</b>	3.0.0	<b>Regression?:</b> Yes
<b>Operating System:</b>	win 10	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	No	<b>Resolution:</b>
<b>Crashes QGIS or corrupts data:</b>	No	<b>Copied to github as #:</b> 26288
<b>Description</b>		
<p>I'm new here. I have searched but haven't found this error over the past few days.</p> <p>I updated from 2.18 to 3. Opened an existing project, everything great, faster rendering (yay).</p> <p>When printing directly to the A4 printer, the paper size is not recognised by the printer and when the layout does print, part of the layout is missing. I have tried to print to A0 printer and the paper size keeps changing to A4 from A0 or A1</p> <p>When I print to pdf, everything is fine.</p>		

#### Associated revisions

##### Revision a87a7b72 - 2018-07-30 09:12 PM - Nyal Dawson

[layouts] Attempted fix for direct printing page orientation issues

Seems the earlier hack may no longer be valid for Qt5.

Fixes #18398, #18994, #19142, #19279

##### Revision 44332c14 - 2018-07-31 02:24 AM - Nyal Dawson

[layouts] Attempted fix for direct printing page orientation issues

Seems the earlier hack may no longer be valid for Qt5.

Fixes #18398, #18994, #19142, #19279

(cherry-picked from a87a7b72d)

#### History

##### #1 - 2018-03-09 05:34 PM - Giovanni Manghi

- Status changed from Open to Feedback

- Priority changed from Normal to High

worked ok on 2.18?

**#2 - 2018-03-12 10:14 AM - Noel Ballantyne**

Giovanni Manghi wrote:

| *worked ok on 2.18?*

Yes all layouts printed ok on 2.18

**#3 - 2018-03-12 12:19 PM - Alessandro Pasotti**

can you attach your test project (and minimal data)?

**#4 - 2018-03-12 01:20 PM - Noel Ballantyne**

690 layers in file.

Ill trim in down to 3/4,

Will i do same for 2.18 version?

**#5 - 2018-03-12 05:08 PM - Noel Ballantyne**

- *File planners areas 2017.shx added*
- *File planners areas 2017.qpj added*
- *File planners areas 2017.prj added*
- *File planners areas 2017.dbf added*
- *File planners areas 2017.cpg added*
- *File planners areas 2017.shp added*
- *File Planning Register 3.0 sample.qgs added*
- *File Japanese\_Knotweed.sbx added*
- *File Japanese\_Knotweed.sbn added*
- *File Japanese\_Knotweed.prj added*

3 layouts A4 sized.

**#6 - 2018-03-13 12:07 PM - Alessandro Pasotti**

Thanks, no need to attach a 2.x project: the layout code is a complete rewrite.

**#7 - 2018-05-09 12:30 PM - Fernando Ciges**

The same happens to me. I have gone from version 2.18 to version 3.0. In the Las Palmas version I had no problem with printing. I usually work in A3 format and as I said in version 2.18 I did not have any problems with printing from the "designer manager", but in version 3.0, from the "Show Layout" I printed the rotated drawing occupying only a part of A3 paper. Paper comes out horizontally and printing makes it vertical. It is not a problem to configure the printer or the preferences because with version 2.18 I do exactly the same and print well.

#8 - 2018-07-30 09:12 PM - Nyal Dawson

- % Done changed from 0 to 100
- Status changed from Feedback to Closed

Applied in changeset commit:qgis|a87a7b72df6d3bbb71ac423cf61bf80a7de54354.

Files			
planners areas 2017.dbf	10.6 KB	2018-03-12	Noel Ballantyne
planners areas 2017.cpg	5 Bytes	2018-03-12	Noel Ballantyne
planners areas 2017.prj	411 Bytes	2018-03-12	Noel Ballantyne
planners areas 2017.qpj	648 Bytes	2018-03-12	Noel Ballantyne
planners areas 2017.shx	172 Bytes	2018-03-12	Noel Ballantyne
planners areas 2017.shp	1.05 MB	2018-03-12	Noel Ballantyne
Japanese_Knotweed.prj	400 Bytes	2018-03-12	Noel Ballantyne
Japanese_Knotweed.sbn	1.18 KB	2018-03-12	Noel Ballantyne
Japanese_Knotweed.sbx	188 Bytes	2018-03-12	Noel Ballantyne
Planning Register 3.0 sample.qgs	279 KB	2018-03-12	Noel Ballantyne