

## QGIS Application - Bug report #18340

### Download failure of sample data

2018-03-05 03:54 PM - Hugh Davie

<b>Status:</b>	Closed	
<b>Priority:</b>	Normal	
<b>Assignee:</b>		
<b>Category:</b>	Build/Install	
<b>Affected QGIS version:</b>	3.1(master)	<b>Regression?:</b> No
<b>Operating System:</b>	Windows 10	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	No	<b>Resolution:</b> wontfix
<b>Crashes QGIS or corrupts data:</b>	No	<b>Copied to github as #:</b> 26230
<b>Description</b>		
<p>I am a completely new user of QGIS and the download experience is not good. I am persevering with your software but frankly my feelings so far is that it is pretty rubbish.</p> <p>Downloaded the latest version QGIS 3.0. No sample data would load during the installation process so no maps to play with. No problem I will look on web how to get some. Web advice is use OpenLayers or Quickmap. ONLY NEITHER OF THESE IS SUPPORTED BY THE NEW VERSION. Could find masses of information on the programme but nothing for newbies on loading base maps so gave up. Uninstalled the programme.</p> <p>Installed earlier version 2.18. NO SAMPLE DATA LOADED WITH THIS EITHER. NONE OF THE THREE FILES WORKED ALL CAME UP WITH ERRORS. But the Openlayers and Quickmaps did work so I can now get a base map at least.</p> <p>Results half a day wasted on installation</p>		

### History

#### #1 - 2018-03-05 10:14 PM - Nyal Dawson

- Status changed from Open to Closed

Closed for rude, aggressive or abusive language.

#### #2 - 2018-03-06 07:21 AM - Tim Sutton

To the original poster please see [\[\[https://www.qgis.org/en/site/getinvolved/governance/codeofconduct/codeofconduct.html\]\]](https://www.qgis.org/en/site/getinvolved/governance/codeofconduct/codeofconduct.html) for guidelines on how we expect our community to behave.

If you are able to articulate your issue in clear, concise and polite language, I am sure you will find many helpful hands ready to share their time and help you.

Thanks

Tim (Project Chair)