

QGIS Application - Bug report #18306

QGIS 3 crashes on start if network has proxy and ""Check QGIS version at startup"" option is active

2018-03-02 09:21 AM - Manuel Schmidt

Status:	Closed	
Priority:	High	
Assignee:		
Category:	Build/Install	
Affected QGIS version:	3.0.0	Regression?: No
Operating System:		Easy fix?: No
Pull Request or Patch supplied:	No	Resolution: no timely feedback
Crashes QGIS or corrupts data:	Yes	Copied to github as #: 26197
Description		
New description:		
#18306-7		
User Feedback		
After QGIS 3 installation, i can't find the privateConfiguration(.qgis3) in my User Data.		
Report Details		
Crash ID: 9770a0722b51085e4175d6a01c307b416c561313		
Stack Trace		
QNetworkSessionPrivate::privateConfiguration : QHostInfo::`default constructor closure' : QObject::event : QApplicationPrivate::notify_helper : QApplication::notify : QgsApplication::notify : QCoreApplication::notifyInternal2 : QCoreApplicationPrivate::sendPostedEvents : QEventDispatcherWin32::processEvents : TranslateMessageEx : TranslateMessage : QEventDispatcherWin32::processEvents : QEventLoop::exec : QThread::exec : QThread::start : BaseThreadInitThunk : RtlUserThreadStart :		
QGIS Info		
QGIS Version: 3.0.0-Girona		
QGIS code revision: commit:001c80b0c3		
Compiled against Qt: 5.9.2		
Running against Qt: 5.9.2		
Compiled against GDAL: 2.2.3		
Running against GDAL: 2.2.3		
System Info		
CPU Type: x86_64		
Kernel Type: winnt		
Kernel Version: 6.1.7601		

History

#1 - 2018-03-03 06:30 PM - Giovanni Manghi

- *Crashes QGIS or corrupts data changed from Yes to No*
- *Status changed from Open to Feedback*

So your QGIS does not start (as you say in subject) or you just don't find your .qgis3 folder (as you say in description)?

#2 - 2018-03-05 07:38 AM - Manuel Schmidt

- *Assignee set to Giovanni Manghi*

Hi,

QGIS does not start **and** i don't find my .qgis3 folder.

At the first start of QGIS 3, i had break the migration of my private Configuration. (.qgis2 to .qgis3)

I had hope carry out this migration later. That was not so.

I had meantime reinstall the program, but the problem persists.

#3 - 2018-03-05 01:42 PM - Stefan Wannemacher

Hi,

I had the same problem (Windows 7 PC with OSGeo4W 64Bit Installation).

I edited the file qgis.bat and added --noverversioncheck at the last line (start "QGIS" /B "%OSGEO4W....." --noverversioncheck %*)

With this QGIS 3 can start without crash.

#4 - 2018-03-05 01:48 PM - Stefan Wannemacher

PS: i work at the same organization as Manuel. We have to use a Proxy with authentication for webaccess.

#5 - 2018-03-05 02:22 PM - Manuel Schmidt

- *Assignee deleted (Giovanni Manghi)*

Thank you Stefan it works

#6 - 2018-03-06 11:40 AM - Giovanni Manghi

- *Subject changed from After QGIS 3 installation, i can't started it. to After QGIS 3 installation, i can't started it*

Manuel Schmidt wrote:

| *Thank you Stefan it works*

so just to be clear, qgis 3 crashes on start unless using the --noverversioncheck flag in every environment where there is no connection or the connection

through a proxy?

#7 - 2018-03-06 12:28 PM - Stefan Wannemacher

Without the option "Use proxy for web access" in Options | Network and with the option "Check QGIS version at startup" in Options | General (and without the --noverversioncheck flag in qgis.bat), QGIS crashes with displaying the crash report.

Only after the change in the qgis.bat (adding --noverversioncheck flag) we can start QGIS to configure the Proxy Access.

After configuring the Proxy (Proxy type HttpProxy with Authentication) in Options | Network, QGIS starts even with the Option "Check QGIS version at startup" or without the --noverversioncheck flag.

#8 - 2018-03-06 12:42 PM - Giovanni Manghi

- Subject changed from *After QGIS 3 installation, i can't started it to QGIS 3 crashes on start if network has proxy and ""Check QGIS version at startup"" option is active*

- *Crashes QGIS or corrupts data changed from No to Yes*

- *Priority changed from Normal to High*

- *Status changed from Feedback to Open*

- *Description updated*

#9 - 2018-03-09 01:00 AM - Jürgen Fischer

- *Description updated*

#10 - 2018-11-08 01:31 PM - Giovanni Manghi

- *Status changed from Open to Feedback*

Please try on QGIS 3.4.1, if the issue is still valid change the affected version, thanks.

#11 - 2019-02-11 04:21 AM - Nyall Dawson

- *Resolution set to no timely feedback*

- *Status changed from Feedback to Closed*