QGIS Application - Bug report #18025
QGIS 2.18.16 crash on "save as"

2018-02-01 06:08 PM - Mathieu Denat

Status:	Closed		
Priority:	High		
Assignee:			
Category:	Vectors		
Affected QGIS version:	2.18.16	**Regression?:**	Yes
Operating System:	Debian 9 (stretch)	**Easy fix?:**	No
Pull Request or Patch supplied:	No	**Resolution:**	fixed/implemented
Crashes QGIS or corrupts data:	Yes	**Copied to github as #:**	25921

Description

Hi,

Qgis crash on right click "save as...".
To reproduce bug:

1. open qgis
2. load layer (I've test whit shapefile, postgresql layer, csv file)
3. right-click on layer
4. click on "save as.."

Qgis crash.

I use Qgis on Debian 64bits (kernel version:4.9.0-5-amd64) :
repository: https://qgis.org/debian stretch main
revision code: d473c30

A copy/paste on qgis/about:

    QGIS version 2.18.16
    QGIS code revision d473c30
    Compiled against Qt 4.8.7
    Running against Qt 4.8.7
    Compiled against GDAL/OGR 2.1.2
    Running against GDAL/OGR 2.1.2
    Compiled against GEOS 3.5.1-CAPI-1.9.1
    Running against GEOS 3.5.1-CAPI-1.9.1 r4246
    PostgreSQL Client Version 9.6.6
    SpatiaLite Version 4.3.0a
    QWT Version 6.1.2
    PROJ.4 Version 493
    QScintilla2 Version 2.9.3

History

#1 - 2018-02-02 10:29 AM - Richard Duivenvoorde

- Status changed from Open to Feedback

My first guess would be to start qgis without plugins enabled, or rename your .qgis2 temporarily.

I cannot reproduce here (but I'm on Buster/self compiled 2.18 here).

Information you provided here is not enough to draw conclusions about your situation.

#2 - 2018-02-03 10:25 PM - Mathieu Denat

Ok, Thanks for feedback.

I test that method monday (office computer) and post results here.

How can i obtain more information from qgis to help you to diagnose problem?

It seem's that there is no verbose mode on qgis precompiled (repository).

Regards.

#3 - 2018-02-06 05:32 PM - Mathieu Denat

Richard Duivenvoorde wrote:

> My first guess would be to start qgis without plugins enabled, or rename your .qgis2 temporarily.
>
> I cannot reproduce here (but I'm on Buster/self compiled 2.18 here).
>
> Information you provided here is not enough to draw conclusions about your situation.

Hello,

I've tested to remove the .qgis2 directory (in my home) --> No changes.

I've tested to install qgis at my home computer (same Debian version) --> qgis works normally.

I'm perplex.

How can I obtain logs error from qgis, or more informations, to identify problem?

You can read the std ouput in terminal:

    qgis
    Warning: Object::connect: No such signal QgsMergedBookmarksTableModel::&QgsMergedBookmarksTableModel::selectItem(const
    QModelIndex &index)
    Warning: Object::connect: (receiver name: 'QgsBookmarksBase')
    Warning: QCss::Parser - Failed to load file "/style.qss"
    QInotifyFileSystemWatcherEngine::addPaths: inotify_add_watch failed: Aucun fichier ou dossier de ce type
    Warning: QFileSystemWatcher: failed to add paths: /home/euziere/.qgis2//project_templates
    Warning: QLayout: Attempting to add QLayout "" to QgsPanelWidgetStack "mWidgetStack", which already has a layout
    Erreur de segmentation

"Erreur de segmentation" translation is "segfault error".

Best regards.

#4 - 2018-02-06 05:40 PM - Richard Duivenvoorde

Another file which is actually writen bij Qt4 and remembers the position and sizes of your windows is:
.config/QGIS/QGIS2.conf

Maybe try to remove that too? It could have been corrupted maybe?

#5 - 2018-02-07 03:19 PM - Mathieu Denat

Well done!
I'll realize that the QFileSystemWatcher path seems not correct.
It will be: /home/MathieuDenat/.qgis2/blablabla

I test to remove .config/QGIS/QGIS2.conf (next week) and come back to you.

Another idea: wich package reconfiguring to reset the qgis configuration?
I've do préviously:
    aptitude purge qgis && aptitude install qgis

Thanks a lot and have nice day.

#6 - 2018-02-08 12:00 PM - Richard Duivenvoorde

I asked around, and I do not think apt or aptitude should clean up these files from all home directories on a multi-user Linux system?

So my anwer would be:

    rm -rf ~/.config/QGIS/QGIS2.conf
    rm -rf ~/.qgis2

please close this issue if possible

#7 - 2018-02-12 10:36 AM - Mathieu Denat

Hi,
I tried to remove directories from all home diretories on all users of system (2 users + root). I launch qgis again and obtain the same error type (segfault error):

    Warning: Object::connect: No such signal QgsMergedBookmarksTableModel::&QgsMergedBookmarksTableModel::selectItem(const QModelIndex &index)
    Warning: Object::connect: (receiver name: 'QgsBookmarksBase')
    Warning: QCss::Parser - Failed to load file "/style.qss"
    QInotifyFileSystemWatcherEngine::addPaths: inotify_add_watch failed: Aucun fichier ou dossier de ce type
    Warning: QFileSystemWatcher: failed to add paths: /home/MathieuDenat/.qgis2//project_templates
    Warning: QLayout: Attempting to add QLayout "" to QgsPanelWidgetStack "mWidgetStack", which already has a layout
    Erreur de segmentation

This line could be the origin of problem or not?

QInotifyFileSystemWatcherEngine::addPaths: inotify_add_watch failed: Aucun fichier ou dossier de ce type. (error translation: file not found)

My bug look like #14781

What can I do?

#8 - 2018-02-22 08:50 AM - Mathieu Denat

- Status changed from Feedback to Open

I'm sorry, but I don't find any solution.

Have you an idea to resolve problem?

#9 - 2018-02-25 09:35 PM - Giovanni Manghi

- Status changed from Open to Feedback

> *My bug look like #14781*
>
> *What can I do?*

of course in both cases it is very likely it is a local issue, as it does not generally happen (in the vast majority of installations). Can you confirm/test on another machine, possibly on a clean install? thanks.

#10 - 2018-03-20 12:42 PM - Mathieu Denat

Hi,

You can close de ticket. I make 2 tests:

Test 1:
I've reinstalled Debian from scratch.
Compile GDAL (with ECW support) and install qgis 3 from official repositories.

Test 2:
I test installation of Qgis3.0 on other Debian machine, and all was correct.

So, I don't konw the problem's source, but it's solved.

Thanks at lot for time.

#11 - 2018-08-16 12:08 AM - Giovanni Manghi

- Resolution set to fixed/implemented

- Status changed from Feedback to Closed