

QGIS Application - Bug report #17665

QGIS help is currently not available

2017-12-10 04:49 PM - Harrissou Santanna

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|---|------------------------|--------------------------------------|
| Status: | Closed | |
| Priority: | High | |
| Assignee: | Yves Jacolin | |
| Category: | Documentation and Help | |
| Affected QGIS version: | master | Regression?: Yes |
| Operating System: | Ubuntu | Easy fix?: No |
| Pull Request or Patch supplied: | No | Resolution: fixed/implemented |
| Crashes QGIS or corrupts data: | No | Copied to github as #: 25562 |
| Description | | |
| <p>Hitting the help button in any dialog leads to the Oops page with</p> <div><p><i>QGIS help is currently not available. This is likely because:</i></p><p><i>No internet connection is available</i></p><p><i>The offline help files are not available or the location of these files is not properly configured</i></p><p><i>No help content is available for the requested topic</i></p><p><i>Please check that the correct location of the offline help files is specified in the QGIS options dialog (Settings → Options → System).</i></p></div> <p>Settings are good and point to online doc (using the default link and a hard-coded https://docs.qgis.org/testing/en/docs/user_manual/) I've tried on two different machines (self-compiled on xenial and osgeo4w last build on windows 10) and seems that it's not a local issue. But can figure out where the issue resides.</p> | | |

History

#1 - 2017-12-12 09:38 AM - Richard Duivenvoorde

It was fixed commit:547744441244882ff41283c0200bae0fbda98def but broke again commit:678758c9baf6db386aff205301c037c67b5247e9

#2 - 2017-12-12 04:38 PM - Richard Duivenvoorde

- Resolution set to fixed/implemented
- Status changed from Open to Closed

commit:678758c9baf6db386aff205301c037c67b5247e9 is reverted

Clicking Help button now works \o/