

QGIS Application - Bug report #17172

QGIS crashes when adding or clicking on base map or any raster layer

2017-09-20 09:05 PM - Nayeli Carvajal

Status:	Closed	
Priority:	High	
Assignee:	Victor Olaya	
Category:	Processing/QGIS	
Affected QGIS version:	2.18.9	Regression?: No
Operating System:	macOS	Easy fix?: No
Pull Request or Patch supplied:	No	Resolution: not reproducible
Crashes QGIS or corrupts data:	Yes	Copied to github as #: 25071
Description		
<p>I first noticed the issue when clicking on the google hybrid base map layer. I thought the issue was the OpenLayer plug in so I un-installed and re-installed the plug in. Since that didn't work, I re-installed QGIS as well but the issue persisted. I then tried using a QuickMap plug and the program doesn't crash with Streets map but with the satellite map it does. I also noticed the program began to crash when adding any other raster layers.</p> <p>Here is the report message I get when clicking on a raster layer I have on file but it seems to be the same as the one I get from the base maps plug ins:</p> <p>Process: QGIS [10245] Path: /Applications/QGIS.app/Contents/MacOS/QGIS Identifier: org.qgis.qgis2 Version: 2.18.9 (2.18.9 [exported]) Code Type: X86-64 (Native) Parent Process: ??? [1] Responsible: QGIS [10245] User ID: 501</p> <p>Date/Time: 2017-09-20 12:01:49.207 -0700 OS Version: Mac OS X 10.12.6 (16G29) Report Version: 12 Anonymous UUID: CC3B8B75-E1B7-3E88-12E3-99F67D310FD9</p> <p>Sleep/Wake UUID: B73A3C8D-0FBC-4491-9866-C17D2D84F8C3</p> <p>Time Awake Since Boot: 250000 seconds Time Since Wake: 1000 seconds</p> <p>System Integrity Protection: enabled</p> <p>Crashed Thread: 0 Dispatch queue: com.apple.main-thread</p> <p>Exception Type: EXC_BAD_ACCESS (SIGSEGV) Exception Codes: KERN_INVALID_ADDRESS at 0x0000000000000190 Exception Note: EXC_CORPSE_NOTIFY</p> <p>Termination Signal: Segmentation fault: 11 Termination Reason: Namespace SIGNAL, Code 0xb Terminating Process: exc handler [0]</p>		

VM Regions Near 0x190:

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__TEXT 000000010f75e000-000000010fc3c000 [4984K] r-x/rwx SM=COW

/Applications/QGIS.app/Contents/MacOS/QGIS

History

#1 - 2017-09-21 11:31 AM - Giovanni Manghi

- *Easy fix? changed from Yes to No*
- *Pull Request or Patch supplied changed from Yes to No*
- *Operating System changed from iOS to macOS*
- *Status changed from Open to Feedback*

Remove all the 3rd party plugins (better remove the entire .qgis2 folder), re-start qgis, re-install quick map services, try again add a raster (geotiff, wms, etc.). Do not use the Openlayers plugin. Let us know.

#2 - 2018-02-02 09:18 AM - Alexander Bruy

- *Status changed from Feedback to Closed*

Closed for the lack of feedback. Please reopen if necessary.

#3 - 2018-02-22 11:18 AM - Giovanni Manghi

- *Resolution set to not reproducible*