QGIS Application - Bug report #17099
GRASS init error on fresh install

2017-09-01 08:25 AM - Doug Richardson

Status:	Closed		
Priority:	Normal		
Assignee:			
Category:	GRASS		
Affected QGIS version:	2.18.12	**Regression?:**	No
Operating System:	Windows 10	**Easy fix?:**	No
Pull Request or Patch supplied:		**Resolution:**	invalid
Crashes QGIS or corrupts data:		**Copied to github as #:**	24998

Description

Steps to Repro

1. Fresh install of QGIS 2.18.12 64-bit on Windows 10 to D:\Program Files
2. Launch with shortcut titled *QGIS Desktop 2.18.12 with GRASS 7.2.1*

Results

The following error message displayed (also see screenshot):

GRASS init error: GRASS was not found in 'D:/Program Files/QGIS 2.18/apps/grass/grass-7.2.1' (GISBASE), provider and plugin will not work.

Notes

I did not change anything about the GRASS configuration. I'm a new user and this is a fresh install of 2.18.12. I tried uninstalling and reinstalling to no avail.

I also verified that something existed at the path mentioned above, though I don't know what a correct folder contents looks like.

```
> dir "D:/Program Files/QGIS 2.18/apps/grass/grass-7.2.1"

    Directory: D:\Program Files\QGIS 2.18\apps\grass\grass-7.2.1

Mode          LastWriteTime      Length Name
----          -------------      ------ ----
d-----    8/31/2017  11:06 PM           bin
d-----    8/31/2017  11:06 PM           demolocation
d-----    8/31/2017  11:06 PM           docs
d-----    8/31/2017  11:06 PM           driver
d-----    8/31/2017  11:06 PM           etc
d-----    8/31/2017  11:06 PM           fonts
d-----    8/31/2017  11:06 PM           gui
d-----    8/31/2017  11:06 PM           include
d-----    8/31/2017  11:06 PM           lib
d-----    8/31/2017  11:06 PM           locale
d-----    8/31/2017  11:06 PM           scripts
d-----    8/31/2017  11:06 PM           share
d-----    8/31/2017  11:06 PM           tools
-a----     5/3/2017   9:51 AM     16307 AUTHORS
-a----     5/3/2017   9:51 AM      1301 CHANGES
-a----     5/3/2017   9:51 AM      1611 CITING
-a----     5/3/2017   9:51 AM     24717 config.status
-a----     5/3/2017   9:51 AM      3713 contributors.csv
-a----     5/3/2017   9:51 AM      2753 contributors_extra.csv
-a----     5/3/2017   9:51 AM      1410 COPYING
-a----     5/3/2017   9:51 AM     17987 GPL.TXT
-a----     5/3/2017   9:51 AM      9364 INSTALL
-a----     5/3/2017   9:51 AM      8399 REQUIREMENTS.html
```

```
-a----          5/3/2017   9:49 AM        10243 translation_status.json
-a----          5/3/2017   9:51 AM         4252 translators.csv
```

History

#1 - 2017-09-01 08:39 AM - Doug Richardson

I tried reinstalling, this time into C:\Program Files, and now it works fine.

#2 - 2017-09-01 05:29 PM - Giovanni Manghi

- Resolution set to invalid

- Status changed from Open to Closed

Doug Richardson wrote:

> *I tried reinstalling, this time into C:\Program Files, and now it works fine.*

I don't think we support grass installations not in c: eventually this should be filed as feature request (which I think already exist).

#3 - 2017-09-02 03:02 AM - Doug Richardson

In the meantime, would be nice to notify the user on install in this case, because the installer allows you to put it wherever you like.

#4 - 2017-09-03 10:51 AM - Giovanni Manghi

Doug Richardson wrote:

> *In the meantime, would be nice to notify the user on install in this case, because the installer allows you to put it wherever you like.*

one way (bug) or the other (request to warn the users) this will need to be files in the osgeo4w bug tracker.

Files

Screenshot (6).png	145 KB	2017-09-01	Doug Richardson