

## QGIS Application - Bug report #16964

### Processing plugin crash

2017-08-03 11:28 AM - François MADEC

<b>Status:</b>	Closed	
<b>Priority:</b>	Normal	
<b>Assignee:</b>	Victor Olaya	
<b>Category:</b>	Processing/Core	
<b>Affected QGIS version:</b>	2.18.11	<b>Regression?:</b> No
<b>Operating System:</b>		<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	No	<b>Resolution:</b> not reproducible
<b>Crashes QGIS or corrupts data:</b>	Yes	<b>Copied to github as #:</b> 24863
<b>Description</b>		
<p>I would like apply some modification on my map, but I can't use the processing toolbox. I uninstall the software and set up with the new generation QGIS 2.18.11 but it's the same problem. I can't find tools for the map modifications, like merge. I try to use Grass tools but they disappeared from my toolbar.</p> <p>I hope I am enough specific and we could find solutions.</p> <p>Sincerely yours</p>		

#### History

##### #1 - 2017-08-03 12:48 PM - Giovanni Manghi

- Priority changed from High to Normal
- Category changed from C++ Plugins to Processing/Core
- Status changed from Open to Feedback

Please check if in ~/.qgis2/python/plugins you have a "processing" folder, if yes delete it and restart QGIS.

##### #2 - 2017-08-03 03:05 PM - François MADEC

- File Processing\_errors.pdf added

thank you for the answer and topic corrections.

I follow the instruction but I don't have this folder

I attach a document with sending error message received from the software

sincerely yours

##### #3 - 2017-08-06 06:34 PM - Giovanni Manghi

François MADEC wrote:

thank you for the answer and topic corrections.

I follow the instruction but I don't have this folder

I attach a document with sending error message received from the software

sincerely yours

try (backup and) delete the entire .qgis2 folder (in c:\users\yourusername) and then restart QGIS, then report back. Thanks.

**#4 - 2017-09-25 04:34 PM - Giovanni Manghi**

- *Resolution set to not reproducible*
- *Status changed from Feedback to Closed*

Closing for lack of feedback, please reopen if necessary.

**Files**

Processing_errors.pdf	241 KB	2017-08-03	François MADEC
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