# QGIS Application - Bug report #16510 Installation Problems

2017-05-03 03:02 PM - Marcelo Tardin Martins

Status: Closed Priority: Normal

Assignee:

Category: Build/Install

Affected QGIS version: 2.18.7 Regression: No Operating System: Windows 7 and windows 10 Easy fix?: No

Pull Request or Patch supplied: Resolution: fixed/implemented

Crashes QGIS or corrupts data: Copied to github as #: 24416

Description

Finishing QGIS installation, it reports an error: it can't find the archive postinstall.log.

# **History**

# #1 - 2017-05-03 03:03 PM - Giovanni Manghi

- Status changed from Open to Feedback

Does the program works as expected afterwards?

#### #2 - 2017-05-03 03:07 PM - Marcelo Tardin Martins

No, the installation doesn't finish.

#### #3 - 2017-05-03 03:08 PM - Giovanni Manghi

what about launching the installer as administrator?

#### #4 - 2017-05-03 03:17 PM - Marcelo Tardin Martins

In windows 7 I wasn't the administrator, but in windows 10 (other computer) I was.

# #5 - 2017-05-03 03:18 PM - Giovanni Manghi

Marcelo Tardin Martins wrote:

In windows 7 I wasn't the administrator, but in windows 10 (other computer) I was.

have you right clicked the installer file and choose "run as administrator"? if not try and report back. thanks!

#### #6 - 2017-05-03 03:18 PM - Marcelo Tardin Martins

I'll try!

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# #7 - 2017-05-25 10:05 AM - Jürgen Fischer

- Resolution set to fixed/implemented
- Status changed from Feedback to Closed

Fixed in commit:0be274f4 and commit:401c463

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