

QGIS Application - Bug report #16326

QGIS segfault when pointing to libjpeg/jdapimin

2017-03-08 10:11 AM - Spencer Gardner

Status:	Closed	
Priority:	High	
Assignee:		
Category:	Python plugins	
Affected QGIS version:	2.18.4	Regression?: No
Operating System:	Ubuntu	Easy fix?: No
Pull Request or Patch applied:	No	Resolution: not reproducible
Crashes QGIS or corrupts data:	Yes	Copied to github as #: 24236
Description <p>This is a persistent issue on Ubuntu identified while using the QuickMapServices (QMS) add-on. QGIS crashes with a segfault upon mouseover on the QMS menu. Crash dumps indicate an issue with pointing to libjpeg/jdapimin. NextGIS folks (developers of QMS plugin) have indicated this is an issue with QGIS and not related to the plugin itself. See related bug report: https://github.com/nextgis/quickmapservices/issues/51</p> <p>Steps to reproduce:</p> <ol style="list-style-type: none">1. Enable additional service providers in QMS settings2. Navigate to Web -> QuickMapServices <p>What happens:</p> <p>QGIS crashes immediately</p> <p>What should happen:</p> <p>QMS menu should open</p>		

History

#1 - 2017-03-10 07:01 AM - Matthias Kuhn

- Status changed from Open to Feedback

Which packages did you install?

Given that this

- a) only surfaces with a plugin and
- b) only affects one system

makes it very unlikely that this report in here will help to fix the problem (sorry).

Better figure out with the developers of the plugin.

#2 - 2017-03-10 07:28 AM - Giovanni Manghi

- Priority changed from Normal to High

Why the "c++ plugin" category?

#3 - 2017-03-10 08:34 AM - Spencer Gardner

The problem appears to be related to the QMS plugin so I'm assuming it has something to do with the plugin framework. I had assumed it was a C++ plugin, but now that I look at the source it is actually a Python plugin. Sorry for the mixup.

#4 - 2017-04-11 10:46 PM - Jürgen Fischer

- Subject changed from *QGIS segfault when pointing to libjpeg/jdapimin* to *QGIS segfault when pointing to libjpeg/jdapimin*

#5 - 2017-04-12 01:56 AM - Jürgen Fischer

A backtrace (bt in gdb) might be helpful - you were almost there in the nextgis ticket...

#6 - 2017-04-12 08:51 AM - Spencer Gardner

I'm having some trouble with gdb. Now when I replicate the crash in gdb everything freezes. Not sure if it's a kernel panic or what might be going on. Or perhaps it's just stuck because the crash dump is large? I'm not too handy with gdb. Perhaps I can get around the issue by generating a core dump and then analyzing, but I'm not even sure how to do that. Any advice is appreciated.

#7 - 2017-04-12 03:05 PM - Jürgen Fischer

Spencer Gardner wrote:

I'm having some trouble with gdb. Now when I replicate the crash in gdb everything freezes. Not sure if it's a kernel panic or what might be going on. Or perhaps it's just stuck because the crash dump is large? I'm not too handy with gdb. Perhaps I can get around the issue by generating a core dump and then analyzing, but I'm not even sure how to do that. Any advice is appreciated.

See <https://www.qgis.org/en/site/getinvolved/development/bugreporting.html#creating-a-backtrace>

#8 - 2017-04-12 06:38 PM - Spencer Gardner

- File *qgis.backtrace* added

OK. I'm still getting weird kernel panic when using qgis with gdb directly, but I was able to produce a core dump thanks to your link and then run it through gdb. I've attached the results of the backtrace. I hope this helps.

#9 - 2017-04-29 05:11 AM - Giovanni Manghi

- Category changed from *C++ Plugins* to *Python plugins*

- Status changed from *Feedback* to *Open*

I'm on the same platform and platform version. No issues at all with QGIS 2.18.7.

Please try again, not before having first disabled/removed all other 3rd party plugins or even better by wiping .qgis2.

#10 - 2017-04-29 07:22 AM - Spencer Gardner

Just tried with a fresh .qgis2 and still crashes. Did you test after adding the additional WMS providers via Web -> QuickMapServices -> Settings -> More Services -> Get contributed pack

Everything works fine for me until I enable the additional providers.

#11 - 2017-04-29 11:33 AM - Giovanni Manghi
- Status changed from Open to Feedback

Spencer Gardner wrote:

Just tried with a fresh .qgis2 and still crashes. Did you test after adding the additional WMS providers via Web -> QuickMapServices -> Settings -> More Services -> Get contributed pack

yes I tried, on 3 different platforms, including Ubuntu 16.04. It all points to a local issue.

#12 - 2017-05-01 01:01 AM - Giovanni Manghi
- Regression? set to No
- Easy fix? set to No

#13 - 2017-05-12 07:51 PM - Giovanni Manghi
- Status changed from Feedback to Closed
- Description updated
- Resolution set to not reproducible

Cannot be replicated also by many others on may different platforms and qgis versions. All points to a local issue... if anyway you find a clear way to replicate on any system please reopen.

Files			
qgis.backtrace	4.57 KB	2017-04-12	Spencer Gardner