

## QGIS Application - Bug report #16323

### ArcGISMapServer New Connection Not working. Cannot add a layer from service

2017-03-08 08:49 AM - Dave Sampson

<b>Status:</b>	Closed	
<b>Priority:</b>	Normal	
<b>Assignee:</b>		
<b>Category:</b>	Web Services clients/ArcGIS	
<b>Affected QGIS version:</b>	2.18.4	<b>Regression?:</b> No
<b>Operating System:</b>		<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	No	<b>Resolution:</b> worksforme
<b>Crashes QGIS or corrupts data:</b>	No	<b>Copied to github as #:</b> 24233
<b>Description</b>		
<p>As a QGIS user</p> <p>I want to load a layer from an ArcGISMapServer</p> <p>So that I can view the feature server layers on my map</p> <p>Steps:</p> <ul style="list-style-type: none"><li>- open QGIS 2.18.4</li><li>- right click on ArcGIS MapServer &gt; New Connection</li><li>- Name: ECCC: SpeciesProtectRestore_Canada_CanadianWildlifeService</li><li>- URL: <a href="http://ec.gc.ca/arcgis/rest/services/SpeciesProtectRestore_Canada_CanadianWildlifeService/MapServer">http://ec.gc.ca/arcgis/rest/services/SpeciesProtectRestore_Canada_CanadianWildlifeService/MapServer</a></li><li>- press OK</li><li>- Result:<ul style="list-style-type: none"><li>- No layer added to Layers panel</li><li>- No layer added to Browser panel</li></ul></li></ul> <p>Notes:</p> <ul style="list-style-type: none"><li>- it would be nice to add either of the following<ul style="list-style-type: none"><li>- Service URL<ul style="list-style-type: none"><li>- <a href="http://ec.gc.ca/arcgis/rest/services/SpeciesProtectRestore_Canada_CanadianWildlifeService/MapServer">http://ec.gc.ca/arcgis/rest/services/SpeciesProtectRestore_Canada_CanadianWildlifeService/MapServer</a></li><li>- Present dialogue to select one or more layers to add</li></ul></li><li>- Layer URL<ul style="list-style-type: none"><li>- <a href="http://ec.gc.ca/arcgis/rest/services/SpeciesProtectRestore_Canada_CanadianWildlifeService/MapServer/0">http://ec.gc.ca/arcgis/rest/services/SpeciesProtectRestore_Canada_CanadianWildlifeService/MapServer/0</a></li><li>- Present dialogue to select the one layer to add</li><li>- Maybe show other possible layers within the service?</li></ul></li></ul></li><li>- What about also providing an option to check for an OGC OWS equivalent service (WMS, WMTS, WCS etc)</li></ul>		

## History

### #1 - 2017-03-08 08:58 AM - Giovanni Manghi

- Status changed from Open to Feedback

works as expected here, see attached image

### #2 - 2017-03-08 08:58 AM - Giovanni Manghi

- File Screenshot\_20170308\_170451.png added

### #3 - 2017-03-08 10:14 AM - Dave Sampson

Thanks for testing.

A detail that i did not think mattered but may is that I am using the ditribution within OSGEO4W. Do you have a version you can test QGIS in? I wonder if something happened during install.

Next, I wonder if there is a debug mode or log file I can monitor to see what is going on.

Thoughts?

#### #4 - 2017-03-08 10:36 AM - Dave Sampson

Related to #16321

I just tested this another way in 2.18

- Ensured QGIS Desktop Closed
- Open QGIS Browser
- Added ESRI Mapserver service: Worked
- opened QGIS desktop: service added to list

So it works through the QGIS browser for me but not through desktop.

Any thoughts on how to narrow down the issue?

#### #5 - 2017-03-08 01:30 PM - Dave Sampson

OK,

I think I found the issue. It has been a while since I have used QGIS in all its workflows so it took a while to determine the issue and worked with another user to narrow down the issue.

The issue seems to be in one of the many potential paths to add a layer. So lets go through them:

- QGIS Browser: ArcGISmapserver > New : WORKS
- Menu: Layer > Add Layer > Add ArcGis Mapserver Layer: WORKS
- Manage Layers Toolbar: Add WMS/ESRI vector layer > Add ArcGIS mapserver Layer: WORKS
- Browser Panel: right click ArcGISMapServer item > New Connection: FAILS

So is seems the issue is with the browser panel.

Can anyone confirm that this workflow also fails for them?

#### #6 - 2017-04-30 12:46 AM - Giovanni Manghi

- Description updated

*The issue seems to be in one of the many potential paths to add a layer. So lets go through them: - QGIS Browser: ArcGISmapserver > New : WORKS*

- Menu: Layer > Add Layer > Add ArcGis Mapserver Layer: WORKS*
- Manage Layers Toolbar: Add WMS/ESRI vector layer > Add ArcGIS mapserver Layer: WORKS*
- Browser Panel: right click ArcGISMapServer item > New Connection: FAILS*

*So is seems the issue is with the browser panel.*

*Can anyone confirm that this workflow also fails for them?*

tested them all on 2.18.7/osgeo4w and Linux, they all work for me.

**#7 - 2017-04-30 06:42 PM - Giovanni Manghi**

- *Category changed from 147 to Web Services clients/ArcGIS*

**#8 - 2017-05-01 01:01 AM - Giovanni Manghi**

- *Regression? set to No*

- *Easy fix? set to No*

**#9 - 2017-05-26 05:05 PM - Giovanni Manghi**

- *Resolution set to worksforme*

- *Status changed from Feedback to Closed*

Closing for lack of feedback.

**Files**

Screenshot_20170308_170451.png	216 KB	2017-03-08	Giovanni Manghi
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