QGIS Application - Bug report #16306
Inaccessible window when using external monitor

2017-03-07 08:47 AM - Todd Langland

Status:	Closed			
Priority:	Normal			
Assignee:				
Category:	OsX UI			
Affected QGIS version:	2.18.2		**Regression?:**	No
Operating System:	OS X		**Easy fix?:**	No
Pull Request or Patch supplied:			**Resolution:**	invalid
Crashes QGIS or corrupts data:			**Copied to github as #:**	24216

Description

Wasn't able to find an existing issue related to this, so apologies if it exists somewhere.

When using the 'Add vector layer' dialog, if I click on the 'Directory' source type the dialog window gets thrown off the screen and is unable to be reached. Since no other menus are available while the dialog is open, this means a restart of the application is necessary. This **only** happens with an external monitor connected, behavior is as expected if monitor(s) are disconnected.

Not really sure how to demonstrate this behavior. I've attached two screenshots: 1) 'Before', the 'add vector layer' dialog, 2) 'After', after clicking the directory button and viewing all windows you can see the dialog has been moved and is inaccessible.

Let me know what other information I can provide as I'm sure I have left out necessary context.

History

#1 - 2017-03-07 08:52 AM - Giovanni Manghi

- Category changed from GUI to OsX UI

- Status changed from Open to Feedback

Just tried on macOS 10.12 with an external LCD and had no issues.

#2 - 2017-03-07 08:53 AM - Giovanni Manghi

not sure how to replicate.

#3 - 2017-03-07 09:01 AM - Todd Langland

Continuing to experiment and I should add one more caveat, it appears to only happen when the QGIS window is not on the 'master' screen (that is, the laptop screen). Very possible it is a weird quirk of my particular setup, but thank you for giving it a try.

#4 - 2017-03-07 09:09 AM - Giovanni Manghi

Todd Langland wrote:

> Continuing to experiment and I should add one more caveat, it appears to only happen when the QGIS window is not on the 'master' screen (that is, the laptop screen). Very possible it is a weird quirk of my particular setup, but thank you for giving it a try.

I moved QGIS main window on the external LCD, and still no issues.

#5 - 2017-03-07 09:16 AM - Todd Langland

Giovanni Manghi wrote:

> *Todd Langland wrote:*
>
> > *Continuing to experiment and I should add one more caveat, it appears to only happen when the QGIS window is not on the 'master' screen (that is, the laptop screen). Very possible it is a weird quirk of my particular setup, but thank you for giving it a try.*
>
> *I moved QGIS main window on the external LCD, and still no issues.*

Sounds like I'll just work around it then. Thanks for checking it out, I appreciate the quick response.

#6 - 2017-03-07 09:24 AM - Giovanni Manghi
- Resolution set to invalid
- Status changed from Feedback to Closed

Todd Langland wrote:

> *Giovanni Manghi wrote:*
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> > *Todd Langland wrote:*
> >
> > > *Continuing to experiment and I should add one more caveat, it appears to only happen when the QGIS window is not on the 'master' screen (that is, the laptop screen). Very possible it is a weird quirk of my particular setup, but thank you for giving it a try.*
> >
> > *I moved QGIS main window on the external LCD, and still no issues.*
>
> *Sounds like I'll just work around it then. Thanks for checking it out, I appreciate the quick response.*

please reopen if you find is a real general issue.

Files

Before.png	1.32 MB	2017-03-07	Todd Langland
After.png	852 KB	2017-03-07	Todd Langland