

QGIS Application - Bug report #15539

QGIS Desktop 2.14.6-2 Windows 10 32 Bit Crash on GeoTIFF load

2016-09-07 02:47 AM - Alan Pryor

Status:	Closed	
Priority:	High	
Assignee:		
Category:	Browser	
Affected QGIS version:	2.14.5	Regression?: No
Operating System:	Window 10	Easy fix?: No
Pull Request or Patch supplied:	No	Resolution: not reproducible
Crashes QGIS or corrupts data:	Yes	Copied to github as #: 23462
Description		
<p>Hello,</p> <p>Upgraded from QGIS Desktop 2.14.5-1 to 2.14.6-2 on Windows 10 Version 1607 32 Bit. Loads & runs GUI but attempting to load any geotiff (I tried a few) into a project causes a crash of the application. These geotiffs loaded fine in 2.14.5-1.</p> <p>Also renamed .qgis2 profile folder & re-ran QGIS, same problem.</p> <p>Event Viewer has an entry Error 33, SideBySide: <i>Activation context generation failed for "C:\PROGRA~1\QGIS\apps\Python27\lib\site-packages\PIL_imagingft.pyd". Dependent Assembly Microsoft.VC90.DebugCRT,processorArchitecture="x86",publicKeyToken="1fc8b3b9a1e18e3b",type="win32",version="9.0.21022.8" could not be found</i></p> <p>Should _imagingft.pyd be calling DebugCRT in lieu of CRT?</p> <p>Tried installing 2.16.2-2 (32 bit) and it also failed on geotiff load (didn't check the event viewer).</p> <p>Reinstalled 2.14.5-1 & it now loads the geotiffs.</p> <p>Is this a Windows 32 bit problem or my particular installation?</p> <p>Just a additional note, Issue tracker "Affected version" dropdown box didn't have a 2.16.2 version hence selected 2.14.5!!</p> <p>Thanks</p> <p>Alan Pryor</p>		

History

#1 - 2016-09-07 05:24 AM - Alan Pryor

An update for the previous bug report:

I noticed that an event viewer entry for DebugCRT was created on the working 2.14.5-1 version.

Here's the event viewer entry for 2.14.6-2 crash:

Faulting application name: qgis-ltr-bin.exe, version: 0.0.0.0, time stamp: 0x57c0e5fb

Faulting module name: ntdll.dll, version: 10.0.14393.82, time stamp: 0x57a557a3

Exception code: 0xc0000374
Fault offset: 0x000ed95c
Faulting process id: 0x1bb8
Faulting application start time: 0x01d20900df110338
Faulting application path: C:\\PROGRA~1\\QGIS~1\\bin\\qgis-ltr-bin.exe
Faulting module path: C:\\WINDOWS\\SYSTEM32\\
tdll.dll
Report Id: 24f4f620-dd9a-467a-a03a-9165cb7e215e
Faulting package full name:
Faulting package-relative application ID:

#2 - 2017-02-04 02:50 AM - Giovanni Manghi

- *Priority changed from Normal to High*

#3 - 2017-03-07 08:05 AM - Giovanni Manghi

- *Resolution set to not reproducible*
- *Status changed from Open to Closed*

Very likely a local issue, but glad you find a have to have it work as expected.