# QGIS Application - Bug report #15482

Qgis Desktop cannot open layers from Qgis Server if the short\_name option has been setup

2016-08-23 08:50 AM - Tudor Bărăscu

Status:	Closed		
Priority:	Severe/Regression		
Assignee:	René-Luc ReLuc		
Category:	QGIS Server		
Affected QGIS version:2.14.5		Regression?:	No
Operating System:		Easy fix?:	No
Pull Request or Patch swipplied:		Resolution:	fixed/implemented
Crashes QGIS or corru <b>ptis</b> data:		Copied to github as	s #: 23406
Description		·	
How to replicate:			
- use the short_na	ame option for a layer		
- serve that layer	trough QGIS Server		
- when trying to a	dd it with Qgis Desktop it throws an erro	or:	
•	WMS provider Cannot calculate extent		provider.cpp row: 137 function
0	vider:) Raster layer Provider is not valid		
	•		nage/jpeg&layers=adr&styles=&url=http://qgisplatf
			qgis/harta.qgs%26VERSION%3D1.3.0%26
(file: src/core/i	raster/qgsrasterlayer.cpp row: 668funct	ion setDataProvider:)	
If I do a getmap re	equest in a browser it works well.		

# History

# #1 - 2016-09-02 07:39 AM - Tudor Bărăscu

It seems that even if I rename to whatever any layer in any qgs project I cannot add that layer in QGIS Desktop (same error message).

I just found a workaround: delete the .qgis2/cache directory. However, we shouldn't be in this case.

# #2 - 2017-01-05 01:33 AM - Giovanni Manghi

- Operating System deleted (Debian)
- OS version deleted (Stretch)
- Priority changed from High to Severe/Regression
- Status changed from Open to Feedback
- Category set to QGIS Server

#### Tudor Bărăscu wrote:

It seems that even if I rename to whatever any layer in any qgs project I cannot add that layer in QGIS Desktop (same error message).

I just found a workaround: delete the .qgis2/cache directory. However, we shouldn't be in this case.

this has been reported several times lately (we should try merge all these reports): even with the cache set to 0 in general options the wms client fails to load layers from qgis server services that have been changed. Forcing to clean cache (from GUI or manually as you did) solves the issue, but as you said this should not happen and was not a issue in the past.

Seen also on other platforms.

#### #3 - 2017-01-26 03:00 AM - Giovanni Manghi

- Status changed from Feedback to Open

#### #4 - 2017-02-28 02:07 PM - Giovanni Manghi

- Status changed from Open to Feedback

I just found a workaround: delete the .qgis2/cache directory. However, we shouldn't be in this case.

Hi Tudor and René-Luc, what is the status of this issue in the latest point releases of qgis server 2.14 and 2.18?

# #5 - 2017-03-08 02:32 AM - Tudor Bărăscu

- Status changed from Feedback to Closed

@Giovanni The issue is not reproducible anymore. I tested under 2.14 and 2.18 and everything is working as it should.

### #6 - 2017-03-08 02:41 AM - Giovanni Manghi

- Resolution set to fixed/implemented

Tudor Bărăscu wrote:

@Giovanni The issue is not reproducible anymore. I tested under 2.14 and 2.18 and everything is working as it should.

nice!