# QGIS Application - Bug report #14654

# **Qgis 2.14 - Processing, Additional Providers is broken. Missing msys directory.**

2016-04-10 02:47 AM - Dan G

Status: Closed

Priority: Normal

Assignee: Victor Olaya

Category: Processing/Core

Affected QGIS version: 2.14.3Regression?:NoOperating System:MS WindowsEasy fix?:No

Pull Request or Patch shapplied: Resolution:

Crashes QGIS or corrupts data: Copied to github as #: 22618

#### Description

Hello

I have installed Qgis 2.14 using "QGIS Standalone Installer Version 2.14 (64 bit)" onto fresh, clean Windows 7 64-bit installations.

After Qgis has been installed 'Additional Providers' in the Processing Toolbox is broken, I get an error message that the path "C:/PROGRA~1/QGISES~1/apps\\msys" does not exist.

As a result of this it is not possible to activate additional geoalgorithms, such as 'Tools for LiDAR data' for example.

I have tested with both qgis 2.14.0 and 2.14.1.

During the installation of qgis I have tested with both the default installation path (C:\\Program Files\\Qgis Essen) and a simpler path like "C:\\qgis\_essen" but the error persists regardless.

I will attach some screenshots.

### **Related issues:**

Duplicates QGIS Application - Bug report # 14431: Cannot set Msys folder path... Closed 2016-03-06

#### History

### #1 - 2016-04-10 03:01 AM - Jürgen Fischer

- Status changed from Open to Closed
- Resolution set to duplicate

duplicate of #14431

## #2 - 2016-05-10 11:16 AM - Dan G

- Status changed from Closed to Reopened

This issue still persists with latest Qgis 2.14.2.

After Qgis has been installed 'Additional Providers' in the Processing Toolbox is broken, I get an error message that the path "C:/PROGRA~1/QGISES~1/apps\\msys" does not exist.

#### #3 - 2016-05-24 10:41 PM - Alexander Bruy

- Status changed from Reopened to Feedback
- Category changed from Windows Package to Processing/Core

2025-04-27 1/2

Please test with completely clean system (no old registry entries, empty ~/.qgis2)

### #4 - 2016-06-12 06:10 AM - Dan G

This issue still persists with latest Qgis 2.14.3.

Yes, testing is performed on fresh, clean Windows 7 64-bit installations.

After Qgis has been installed, opening 'Processing options' gives an error message that the path "C:/PROGRA~1/QGISES~1/apps\\msys" does not exist. (Error message is received when pressing the 'OK'-button for example.)

### #5 - 2016-07-03 07:26 AM - Giovanni Manghi

- Status changed from Feedback to Open
- Assignee set to Victor Olaya
- Resolution deleted (duplicate)
- Affected QGIS version changed from 2.14.1 to 2.14.3

Still true with the 2.14.3 standalone installer on a completely clean environment. Not sure it has been fixed in master of the dev branch of 2.14.

# #6 - 2016-08-05 05:07 AM - Alexander Bruy

- Status changed from Open to Feedback

Should be fixed in latest point release

# #7 - 2016-08-23 06:51 AM - Alexander Bruy

- Status changed from Feedback to Closed

Please reopen in necessary

## **Files**

VirtualBox_Win7VM_2_10_04_2016_11_30_54.png	152 KB	2016-04-10	Dan G
VirtualBox_Win7VM_2_10_04_2016_11_43_20.png	137 KB	2016-04-10	Dan G

2025-04-27 2/2