# QGIS Application - Bug report #14355 Problem uninstalling/replacing QGis 2 8 3

2016-02-22 08:51 AM - Michel Duhalde

Status: Closed Priority: Normal

Assignee:

Category: Build/Install

Affected QGIS version:2.8.3 Regression?: No Operating System: Easy fix?: No

Pull Request or Patch shapplied: Resolution: worksforme
Crashes QGIS or corrupts data: Copied to github as #: 22339

## Description

Dear Team,

I wanted to update the version of QGis (from 2.8.3 to 2.12.3) on my computer but during the uninstallation process, I get an error message concerning the "preremove.bat" file (same problem than Bug report #8534, see attached file).

The uninstallation apparently comes to en end, but actually, nothing is removed: the old version and all its components are still here I have tried to directly install the new version of QGis but it doesn't work out.

Any idea to help me?

Thank you in advance

## History

## #1 - 2016-05-24 12:42 PM - Alexander Bruy

- Category set to Build/Install

## #2 - 2017-05-01 01:06 AM - Giovanni Manghi

- Easy fix? set to No
- Regression? set to No

#### #3 - 2018-09-23 10:13 PM - Jürgen Fischer

- Resolution set to worksforme
- Status changed from Open to Closed
- Description updated

## Files

Pb\_Qgis.png 52.2 KB 2016-02-22 Michel Duhalde

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