

## QGIS Application - Bug report #11460

### qgis crashes when trying to load hotkeys settings

2014-10-21 09:42 AM - zimirrr leonid

<b>Status:</b>	Closed	
<b>Priority:</b>	High	
<b>Assignee:</b>		
<b>Category:</b>	GUI	
<b>Affected QGIS version:</b>	2.4.0	<b>Regression?:</b> No
<b>Operating System:</b>	windows	<b>Easy fix?:</b> No
<b>Pull Request or Patch supplied:</b>	No	<b>Resolution:</b>
<b>Crashes QGIS or corrupts data:</b>	Yes	<b>Copied to github as #:</b> 19736
<b>Description</b>		
qgis crashes when trying to load hotkeys settings. i added hotkeys.xml and dump file from error message		

#### History

**#1 - 2014-10-21 09:45 AM - zimirrr leonid**

- File *qgis\_dump.zip* added

**#2 - 2014-10-30 10:02 AM - Giovanni Manghi**

- Priority changed from *Normal* to *High*

**#3 - 2015-05-21 08:46 AM - Saber Razmjooei**

- Status changed from *Open* to *Feedback*

Can't reproduce that in 2.8.2

Could you test and report back?

**#4 - 2015-05-22 02:05 AM - zimirrr leonid**

- File *hotkeys\_work.xml* added

- File *qgis-20150522-115717-2020-7712-exported.zip* added

qgis 2.8.1

still have same problem

but i did some test on virtual machine, clean windows 7, clean install of qgis and everything worked fine.

i think something wrong with my global variables or smth, can't figure it out

**#5 - 2015-05-22 02:09 AM - Saber Razmjooei**

- Status changed from *Feedback* to *Closed*

I close the ticket, but feel free to open if you still experience the same problem.

#### Files

qgis_hotkeys.xml	3.24 KB	2014-10-21	zimirr leonid
qgis_dump.zip	3.3 MB	2014-10-21	zimirr leonid
qgis-20150522-115717-2020-7712-exported.zip	3.52 MB	2015-05-22	zimirr leonid
hotkeys_work.xml	5.73 KB	2015-05-22	zimirr leonid